



## New AFL CEO looks to the future

### Significant potential

AFL's new CEO, Tony Gollin's first impression of AFL is that it is "a sophisticated and profitable organisation that has significant potential."

Mr. Gollin said, "The scope of its operation offers opportunities beyond just airport operations, it provides also air traffic management and airport security, and operates the outer island airports on behalf of the Government."

### Under one entity

"Many countries have separate companies providing airports with that range of support services, but in Fiji it is all one central operation under one entity."

He said that this provides the potential for business and income growth, and he wants to make sure we unlock this potential.

He believes that a key part of unlocking this potential is through the positive engagement of all AFL staff.

### An enthusiastic staff

"I believe we have an enthusiastic staff, and this is a big advantage. So I really want to focus on effective communication - making sure we communicate well both up and down. If we think there are smarter ways of doing things based on staff input, we should introduce changes in a very structured way to improve current business processes."

Mr. Gollin said that involving the staff and empowering them

to be a part of the business improvement process is essential.

"The airport is a service industry and the staff are absolutely critical to this service provision. They are the front face of the company, the first and last impression of the country, and they very much must be part of any service improvements."

### World leading airport

Mr. Gollin turned to the possibility of Nadi International being one of the world's leading airports for its size.

"I think that it is good to aspire to that vision, and to do so we must find ways to measure AFL's performance against comparable smaller airports, particularly in the Pacific region."

He said that he would like "all of us" to fully engage time and energy to pursue the vision, and contributing to changes to achieving it.

### Input in planning process

He said that there is much to do, and as projects develop, it is important to progressively

communicate with the staff and encourage their input in the planning process.

"So it is important that they know where we are going and how they all can participate."

He said that there are three key capital major projects planned for implementation over the next three years.

### Upgrading at Nausori

There must be a progressive upgrading of Nausori Airport. First, to address the safety issues, he said, then to eventually look at the operational capacity that will allow bigger planes to operate over 24 hours with better terminal facilities and sufficient runway capacity.

Secondly, the Nadi international terminal needs to be refurbished internally to improve the arrival and departure experience for passengers, improve the retail presentation, and generally to make the building more functional for all stakeholders.

### More attractive environment

"We also plan to create a more attractive environment reflecting and reinforcing the Fijian experience that we want to promote."

Thirdly, he said, that AFL is looking at investments at the outer-island airports. Not only to make them safer operationally but also to improve the presentation and functionality of the terminal facilities to better reflect the cultural beauty of Fiji.

## AFL wins Annual Report Competition



(Left to right) GM Finance Mr Naushad Ali, CEO Mr Tony Gollin and AFL Board Member, Mr Samuela Tamani.

FOR the second year in a row, AFL has taken home top honours in Category C in the South Pacific Stock Exchange 2011 Annual Report competition.

Category C relates to Other Public Companies and Unit Trusts. Twenty-nine annual reports were submitted overall.

AFL Chief Executive Tony Gollin accepted the award on behalf of AFL at a special ceremony held in

Suva recently.

"It is gratifying to see that AFL has gone that extra mile to produce a document of quality. This is our most important publication during the year. It is sent around the world to many international companies and it communicates a strong message, that we may be a small airport, but we are certainly world class," said Mr. Gollin.

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## Chinese Vice Premier welcomed at Airport



THE Vice-Premier of the State Council of the People's Republic of China, His Excellency Mr Hui Liangyu is shown here inspecting a guard of honour from the Fiji Military Forces after arriving at Nadi

International Airport. The Vice-Premier was accompanied by six ministers and other top-level officials. They were transiting through Fiji from New Zealand, and on their way to Brunei.



## Vodafone shines at AFL

WITH the launching of the newly refurbished Vodafone shop in the Nadi International arrival concourse recently, AFL continues its focus on increasing the shopping experience for its passengers.

Much of the work done over the past year has been cosmetic to improve the image of the airport. Public areas now feature photographic blowups of flowers, reef, and scenic beauty that reflect much of the country.

Vodafone has joined ANZ Bank in upgrading its premises in the latest concessionaire developments,

while Jacks is the latest shop to have opened in the terminal. With more than one million passengers using the airport, AFL will continue to explore ways to expand and enhance the shopping and dining experience as a major source of income for the company.

The Vodafone shop was refurbished at a cost of \$200,000. The shop offers access to both rentals and new mobile phones. It encourages the use of mobile phones in Fiji by offering passengers free SIM cards that can be used in Fiji while they are on vacation.

## Guardforce wins AFL security contract

SECURITY company Guardforce has been awarded the AFL security contract for the next three years.

In their successful tender against four other security companies, Guardforce was the only one that met the stringent security requirements set by the International Civil Aviation Organisation [ICAO] Security Programme, as well as those of the National Civil Aviation Security Programme, authorised by CAAF, on behalf of the

Government.

Responsible for the security and safety of the passengers that arrive at and leave from Nadi International Airport, security officers employed by Guardforce must also qualify under the ICAO and the CAAF security programmes. They have to pass relevant security courses, monthly and annual audits, and also pass a Screener's Test.

Guardforce has already successfully completed a three year contract with AFL.



Security Officers help passengers to travel safely.

## Assess safety lessons with GRIP

ALTHOUGH CAAF has yet to release the investigation results, there are immediate lessons that AFL can learn from recent incidents involving small aircraft at the Lakeba and Nadi Airports, by using the GRIP model said AFL's Manager, Safety and Risk Management, Ms Molly Murphy. The GRIP model is:

- **Goals:** For AFL, this means ensuring safe airport operations. For example, the shoulders that abut the Nadi Airport runway are designed to take the weight of an aircraft and so help mitigate the consequences of any runway related incidents.
- **Roles and Responsibilities:** These include providing Air Navigation Services, Aerodrome and Ground Aids, Emergency Response, and Compliance with all

statutory standards.

- **Interrelationships:** This means being aware of the mix of air traffic that occurs around an airport. At Lakeba, AFL has been proactive in ensuring that all stakeholders are aware of what could go wrong, and that mitigation strategies are in place.
- **Processes and Procedures:** This means having proactive emergency response procedures in place, and ensuring that there is ongoing training and practice, "which is just as important for seasoned operators as it is for people just entering the aviation industry, so that everyone is fully conversant with their roles, and to avoid any complacency," said Ms Murphy.

# Cicia, a jewel in Northern Lau

WITH the construction of the Airport on the Western side of Cicia in 1979, traveling to this 34 square-kilometre jewel set in the Northern Lau Group has been made far easier.

The runway, 920 metres long, by 23 wide, lies within the 88,000 square-metre Cicia Airport compound, on land that belongs to the Tui Tarukua of Tarukua Village.

Two men from his village, Kameli Cama (Team Leader) and his assistant, Timoci Talei, are responsible for the upkeep of the compound, ensuring that grass is kept mown and that there are no animals or other obstacles on or near the runway.

Approximately 20 people make

use of the weekly flight to and from Cicia, the main passengers being Government employees and officials, as well as the island's inhabitants and those of neighbouring Nayau Island.

Volcanic in origin, the island is home to about 4,000 people who live in its five villages. As well as having coastal coconut and pine trees, Cicia's interior is open grassland.

The extensive stands of coconut palms means that copra is the main source of income.

The country's third Bio-fuel plant, on Cicia, is also making use of the island's coconut harvest, since its opening in September this year by the Honourable Prime Minister.



- Cicia Airport from the air.
- Mr Timoci Talei, AFL General Manager Airport, Mr Lawrence Liew and Mr Kameli Cama, Team Leader.



THE recent addition of a Boeing 737-800 to Air Pacific's fleet is the Company's first acquisition since 2003.

The new aircraft, named

Mamanuca Islands, will play its part in the increased number of flights between Nadi and Sydney, scheduled to begin January next year.

## Royal honeymooners sail Yasawas



AFL's Joe Grey (left) welcomes HRH Princess Charlene (2nd from right) and HRH Prince Albert on their arrival at Nadi International Airport.

ROYAL newly-weds their Royal Highnesses Prince Albert II and Princess Charlene of Monaco touched down at Nadi International Airport recently.

The Prince and Princess then

went aboard their private yacht for four days of sailing around the Yasawa Islands.

Before returning home to Monaco, the royal pair planned to visit New Zealand.

## Air Traffic Controllers graduate



Standing Back L-R: Paula Toga, Savenaca Tuilevuka, Josese Baleiwai, Suliasi Ramasima, Navneet Chand. Middle L-R: Yavuca Wesele, Shyamal Krishna, Tiffany Pene, Usaia Kaitani, Avinash Narayan, Stanley Prakash. Front L-R: Ilaitia Tabakaucoro (CAAF Rep), Tony Gollin (CEO AFL), Epeli Naivalu (GM ATM & AT).

"WE have set ourselves a goal of being the centre of excellence in aviation training for Fiji and the smaller regional countries, and from what I see today, and with the Academy Business Plan, I am confident that we are well positioned to become just that."

Mr. Tony Gollin, the new Chief Executive Officer of AFL, was speaking during the graduation ceremonies for eleven cadets who had passed their Air Traffic Controllers Basic Course held at the AFL Aviation Academy recently.

After three months 'on-the-job' training in the Nadi Control Centre and the Nadi Control Tower, graduates will be expected to perform Flight Data Officer duties, and assist Air

Traffic Controllers for a year.

In thanking lecturers and staff of the Aviation Academy, AFL, the Department of Meteorology and the Civil Aviation Authority of Fiji (CAAF), Mr Gollin said that the support of CAAF in particular, highlights the need for the AFL Academy training programmes to be closely aligned with statutory requirements.

"Other regional states have recognised our ability to train Air Traffic Controllers and other operational support staff. AFL is now ready to share our wealth of knowledge in Air Traffic Control Management with our neighboring states, by welcoming their officers to be trained at the AFL Aviation Academy," said Mr Gollin.



REPORT A HAZARD BEFORE IT CAN CAUSE AN ACCIDENT

## A SPECIAL DIWALI AT THE TERMINAL



To celebrate the spirit of Diwali on October 26, business houses located in the terminal decorated their offices and dressed in traditional Indian clothing, to take part in a competition organised by Airport Management. The overall winners were Pacific Destinations, shown here, with Tour Managers as runners-up. The winners received three cartons of beer and a trophy donated by Secure Ur Bag.



## AFL Donates \$7,500 To Project Bula Mai

Young swim enthusiasts pose near the pool in 1985, (back l-r) Talei Delai, Volou Pumau, Helen Savu, Salote Biukoto (front l-r) (unknown), Peni Pumau, Kim Beddoes, Jessica Bale, Kakala Vave, Lavenia Radiva, (unknown) Elizabeth Brown.

NADI Community Hospital will benefit from a major fund-raising initiative through its perpetual trust, Project Bula Mai that will take place on December 3.

AFL is a major contributor to Project Bula Mai,

donating \$7,500 to help with the development of the hospital.

In the morning, beginning at 10 a.m. Olympic gold medal winner Shane Gould will officially open the AFL renovated swimming pool, at its housing estate compound. This is the site where she

first learned to swim at age six on her journey that resulted in her winning three gold medals, a silver and a bronze at the 1972 Olympics.

She will then join with other sporting personalities that evening at StyleFiji 2011, a



Olympic winner, Ms Shane Gould

“fashion extravaganza” at the Sofitel Fiji Resort and Spa as part of the fund raising activities for Nadi Community Hospital.

The swimming pool is adjacent to the Airport Club, a popular meeting place for staff before it closed in the 1990s. The site is now being reviewed for possible development that could include a bar and gym.

Ms. Gould will open an Olympic regulation 25 metre, five lane swimming pool, that will not only service those living in the 186 housing estate, but will be available to young aspirants who would like to follow in Shane Gould’s footsteps.

## Kumar wins it for Hunters

WITH the deciding goal kicked by Daniel Kumar in the 16th minute of the first half of the grand final, defending champions Finance Hunters narrowly defeated runners-up BCW Hammers, and so brought to a close three months of intense sporting rivalry.

The other contending teams, Fire Dragons, Telmec Sparkies, Terminal Termites, and the ATM Flyers, participated enthusiastically before being knocked out in the series of games leading up to the grand final, but continued to lend

support as spectators to the end,” said organiser Ritesh Sharma of the AFL Finance Department.

The prizes, awarded at a function organised by the AFL Finance Department, were: First Prize, Finance Hunters; Runners-up, and Best Cheering Team, BCW Hammers; Best Disciplined Team, ATM Flyers; Best Dressed Team, Telmec Sparkies, while the Best Player of the Year award went to Aporsosa Momo of the Finance Hunters Team. Naser Khan received the Best Official and Manager Award.



AFL soccer champions, Finance Hunters.

Ritesh said that the support and enthusiasm of the staff teams and spectators has helped forge friendships across the different sectors in AFL, and that everyone

was most appreciative of the assistance given to the AFL Football Association Committee by Mr Apenisa and his ground marking team.